

Eccleston Mere Primary School



Complaints Procedure for Children with Special Educational Needs

What is the procedure for a complaint of my child's additional needs provision?

Any parent who has any concerns about any aspect of their child's additional needs provision, should first approach the class teacher who will be happy to discuss the work that is taking place.

If clarification is needed the Acting SENCo, Mrs Noblett, will discuss the matter further.

Mrs. Hesketh, the Acting Head Teacher, or Chair of Governors, may also be approached if the situation remains unresolved.

Please also see our Complaints Procedure Policy for further information.